

# THIRD-PARTY MAINTENANCE



- ✓ SLA's with teeth - 4-HrSLA with alert acknowledgment within 5 minutes of receipt
- ✓ Eliminate exorbitant OEM support fees
- ✓ Build bridge support during refresh migration
- ✓ Stretch ROI and extend life cycle during POC - save 40-50% on support fees
- ✓ Break the OEM's strategy for a forced refresh

**Aegis Solutions** maintenance programs offer clients the flexibility to extend the life of assets that are critical to production environments and day to day operations, all while enhancing the customer experience.

Our team of dedicated engineers and SMEs is what enables Aegis to provide customers with proven solutions ranging from design to deployment, to install and support for legacy or EOL gear. By being vendor agnostic, Aegis is able to supply the best solutions and services as they relate to the client's needs while delivering saving between 40% to 50% to that of OEMs.

## PROGRAM DETAILS

- ✓ Our global network of technicians and engineers means that no challenge is out of reach
- ✓ Customized, extended or bridged warranty support: We support all the major manufacturers, including: Dell/EMC, NetApp, Data Domain, HPE, and HDS. In addition to these Aegis offers specialized support on all Digital Equipment Corp (DEC) systems from PDP to VAX and Alpha based systems.
- ✓ SLA and contract options that suit your needs, whether it is 24x7x4, 9x5xNBD or phone support on a T&M basis you will still receive top support by the same experts.

## SUPPORTED MANUFACTURERS



CALL 774-233-2024 TO SCHEDULE A DEMO TODAY